

Just Culture Balancing Safety And Accountability

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Comprehensive Safety Analysis 2010 Sep 30 2019

[Safety Differently](#) Apr 29 2022 The second edition of a bestseller, *Safety Differently: Human Factors for a New Era* is a complete update of *Ten Questions About Human Error: A New View of Human Factors and System Safety*. Today, the unrelenting pace of technology change and growth of complexity calls for a different kind of safety thinking. Automation and new technologies have resulted in new roles, decisions, and vulnerabilities whilst practitioners are also faced with new levels of complexity, adaptation, and constraints. It is becoming increasingly apparent that conventional approaches to safety and human factors are not equipped to cope with these challenges and that a new era in safety is necessary. In addition to new material covering changes in the field during the past decade, the book takes a new approach to discussing safety. The previous edition looked critically at the answers human factors would typically provide and compared/contrasted them with current research and insights at that time. The edition explains how to turn safety from a bureaucratic accountability back into an ethical responsibility for those who do our dangerous work, and how to embrace the human factor not as a problem to control, but as a solution to harness. See What's in the New Edition: New approach reflects changes in the field Updated coverage of system safety and technology changes Latest human factors/ergonomics research applicable to safety Organizations, companies, and industries are faced with new demands and pressures resulting from the dynamics and nature of the modern marketplace and from the development and introduction of new technologies. This new era calls for a different kind of safety thinking, a thinking that sees people as the source of diversity, insight, creativity, and wisdom about safety, not as the source of risk that undermines an otherwise safe system. It calls for a kind of thinking that is quicker to trust people and mistrust bureaucracy, and that is more committed to actually preventing harm than to looking good. This book takes a forward-looking and assertively progressive view that prepares you to resolve current safety issues in any field.

[The Accountability of Expertise](#) May 31 2022 Based on in-depth studies of the relationship between expertise and democracy in Europe, this book presents a new approach to how the un-elected can be made safe for democracy. It addresses the challenge of reconciling modern governments' need for knowledge with the demand for democratic legitimacy. Knowledge-based decision-making is indispensable to modern democracies. This book establishes a public reason model of legitimacy and clarifies the conditions under which unelected bodies can be deemed legitimate as they are called upon to handle pandemics, financial crises, climate change and migration flows. Expert bodies are seeking neither re-election nor popularity, they can speak truth to power as well as to the citizenry at large. They are unelected, yet they wield power. How could they possibly be legitimate? This book is of key interest to scholars and students of democracy, governance, and more broadly to political and administrative science as well as the Science Technology Studies (STS).

[Safety Culture](#) Jul 21 2021 Facility safety is an important commercial risk and it has to be managed insists John Taylor in *Safety Culture*. Following an accident, the lack of a 'good' safety management system, compounded by a 'poor' safety culture, is a charge often laid on organisations. Accidents can take up to thirty percentage points off annual profits and, often, failure to manage safety has a much larger social cost that can involve fatalities or serious injury to members of the workforce and public. This has been starkly demonstrated in the railway industry, the international atomic energy industry, and through events in the oil exploration and refinery industry. In business terms, the ultimate cost can be receivership. *Safety Culture* highlights examples ranging from the loss of the Titanic, to Bhopal, and the Tokaimura criticality event. In it Dr Taylor argues that to minimise risks, any hazardous facility requires robustly engineered safety systems, an effective management system and a developed organisational safety culture. Safety culture is a complex social/scientific concept and Dr Taylor demystifies it with reference to theory normally associated with mainstream business development and change processes. Sections of the book deal with using safety culture theory as a predictive model, the assessment of safety culture, and how to influence culture change to produce the desired organisational behaviours. This is a practically focused book from an author with vast experience at the top level of high hazard industries, he brings together current academic thinking on the concept of safety culture and provides authoritative practical guidance for operational executives, managers and for students in science, safety technology and engineering disciplines.

Impact Measurement and Accountability in Emergencies Mar 29 2022 This pocket guide presents some tried and tested methods for putting impact measurement and accountability into practice throughout the life of a project. It is aimed at humanitarian practitioners, project officers and managers with some experience in the field, and draws on the work of field staff, NGOs, and inter-agency initiatives, including Sphere, ALNAP, HAP International, and People in Aid.

[Out-of-Control Criminal Justice](#) Oct 24 2021 This book shows how to reduce out-of-control criminal justice and create greater public safety, justice, and accountability at less cost.

[Managing Safety in the Workplace](#) Sep 22 2021

The Accountability of Expertise Jun 19 2021 Based on in-depth studies of the relationship between expertise and democracy in Europe, this book presents a new approach to how the un-elected can be made safe for democracy. It addresses the challenge of reconciling modern governments' need for knowledge with the demand for democratic legitimacy. Knowledge-based decision-making is indispensable to modern democracies. This book establishes a public reason model of legitimacy and clarifies the conditions under which unelected bodies can be deemed legitimate as they are called upon to handle pandemics, financial crises, climate change and migration flows. Expert bodies are seeking neither re-election nor popularity, they can speak truth to power as well as to the citizenry at large. They are unelected, yet they wield power. How could they possibly be legitimate? This book is of key interest to scholars and students of democracy, governance, and more broadly to political and administrative science as well as the Science Technology Studies (STS).

[High-Impact Tools for Teams](#) Mar 17 2021 Take advantage of a powerful visual management tool for teams as you work together and deliver great results. It's been used by thousands of teams for project success! 59% of U.S. workers say that communication is their team's biggest obstacle to success, followed by accountability at 29% (Atlassian). *High-Impact Tools for Teams* explains a simple, powerful tool that helps team leaders and members align and get clarity on exactly who is responsible for each part of the team's most important activities and projects. The tool is complemented by 4 trust add-ons that help teams build trust and increase psychological safety, so every member can be confident in sharing ideas or concerns about obstacles the team may face. It's a proven tool for

project teams, based on years of research, and thousands of teams are already using the Team Alignment Map to run effective "get-to-action meetings", give projects a good start and de-silo organizations. Co-author Alex Osterwalder is the international best-selling author who co-created the Business Model Canvas, a strategic management tool used by 1 million+ industry leaders globally. Plan as a team and know who does what Uncover and proactively remove the most likely obstacles to any project Boost team member contributions Run more effective team meetings Get more successful projects With the guidance of High-Impact Tools for Teams, you can be better prepared as a team leader or team member to plan effectively, reduce risks, and collaborate with others. Your team will be accountable and ready to deliver results!

Foundations of Safety Science Apr 05 2020 How are today's 'hearts and minds' programs linked to a late-19th century definition of human factors as people's moral and mental deficits? What do Heinrich's 'unsafe acts' from the 1930's have in common with the Swiss cheese model of the early 1990's? Why was the reinvention of human factors in the 1940's such an important event in the development of safety thinking? What makes many of our current systems so complex and impervious to Tayloristic safety interventions? 'Foundations of Safety Science' covers the origins of major schools of safety thinking, and traces the heritage and interlinkages of the ideas that make up safety science today. Features Offers a comprehensive overview of the theoretical foundations of safety science Provides balanced treatment of approaches since the early 20th century, showing interlinkages and cross-connections Includes an overview and key points at the beginning of each chapter and study questions at the end to support teaching use Uses an accessible style, using technical language where necessary Concentrates on the philosophical and historical traditions and assumptions that underlie all safety approaches

Just Culture Sep 03 2022 A just culture is a culture of trust, learning and accountability. It is particularly important when an incident has occurred; when something has gone wrong. How do you respond to the people involved? What do you do to minimize the negative impact, and maximize learning? This third edition of Sidney Dekker's extremely successful Just Culture offers new material on restorative justice and ideas about why your people may be breaking rules. Supported by extensive case material, you will learn about safety reporting and honest disclosure, about retributive just culture and about the criminalization of human error. Some suspect a just culture means letting people off the hook. Yet they believe they need to remain able to hold people accountable for undesirable performance. In this new edition, Dekker asks you to look at 'accountability' in different ways. One is by asking which rule was broken, who did it, whether that behavior crossed some line, and what the appropriate consequences should be. In this retributive sense, an 'account' is something you get people to pay, or settle. But who will draw that line? And is the process fair? Another way to approach accountability after an incident is to ask who was hurt. To ask what their needs are. And to explore whose obligation it is to meet those needs. People involved in causing the incident may well want to participate in meeting those needs. In this restorative sense, an 'account' is something you get people to tell, and others to listen to. Learn to look at accountability in different ways and your impact on restoring trust, learning and a sense of humanity in your organization could be enormous.

Child Custody and Domestic Violence Aug 02 2022 A call for safety and accountability.

Technocracy and the Law Dec 26 2021 Technocratic law and governance is under fire. Not only populist movements have challenged experts. NGOs, public intellectuals and some academics have also criticized the too close relation between experts and power. While the amount of power gained by experts may be contested, it is unlikely and arguably undesirable that experts will cease to play an influential role in contemporary regulatory regimes. This book focuses on whether and how experts involved in policymaking can and should be held accountable. The book, divided into four parts, combines theoretical analysis with a wide variety of case studies expounding the challenges of holding experts accountable in a multilevel setting. Part I offers new perspectives on accountability of experts, including a critical comparison between accountability and a virtue-ethical framework for experts, a reconceptualization of accountability through the rule of law prism and a discussion of different ways to operationalize expert accountability. Parts I-IV, organized around in-depth case studies, shed light on the accountability of experts in three high-profile areas for technocratic governance in a European and global context: economic and financial governance, environmental/health and safety governance, and the governance of digitization and data protection. By offering fresh insights into the manifold aspects of technocratic decisionmaking and suggesting new avenues for rethinking expert accountability within multilevel governance, this book will be of great value not only to students and scholars in international and EU law, political science, public administration, science and technology studies but also to professionals working within EU institutions and international organizations.

Content Analysis: a Methodology for Structuring and Analyzing Written Material Dec 02 2019

For the Public's Health Mar 05 2020 Despite having the costliest medical care delivery system in the world, Americans are not particularly healthy. Recent international comparisons show that life expectancy in the U.S. ranks 49th among all nations, and infant mortality rates are higher in the U.S. than in many far less affluent nations. While these statistics are alarming, the bigger problem is that we do not know how to reverse this trend. Our lack of knowledge is due in large part to significant inadequacies in the health system for gathering, analyzing, and communicating health information about the population. To inform the public health community and all other sectors that contribute to population health, *For the Public's Health: The Role of Measurement in Action and Accountability* reviews current approaches for measuring the health of individuals and communities and creates a roadmap for future development. This book, the first of three in a series, focuses on data and measurement-not as ends in themselves, but rather tools to inform the myriad programs, policies, and processes developed or undertaken by governmental public health agencies and their many partners in the health system. For the Public's Health seeks to reinstate the proper and evidence-based understanding of health as not merely the result of medical or clinical care but the result of the sum of what we do as a society to create the conditions in which people can be healthy. To achieve this goal, the book suggests changes in the processes, tools, and approaches used to gather information about health outcomes and their determinants. The book also recommends developing an integrated and coordinated system in which all parties-including governmental and private sector partners at all levels-have access to timely and meaningful data to help foster individual and community awareness and action.

Food Safety Oct 31 2019

Effective Governance Designs of Food Safety Regulation in the EU Jan 03 2020 This book provides insights on regulatory effectiveness in the field of food safety, by focusing on the variety of institutional factors affecting regulatory outcomes. Drawing upon the Institutional Analysis and Development framework, it investigates differences in effectiveness of food safety regulation and explains them by differences in domestic governance designs, by applying Qualitative Comparative Analysis. The empirical focus of the book is the food safety governance designs of 15 EU Member States, which are investigated through the collection of an original dataset inclusive of measures of independence and accountability of the domestic food safety agencies, of policy capacity and of food safety delivered. The results show the prominent role of the institutional dimension of policy capacity in producing regulatory effectiveness, in conjunction with an integrated model of distribution of the regulatory tasks. As to ineffective governance, the conjunction of low independence or low accountability with low institutional capacity produce ineffective responses.

Process Safety Leadership from the Boardroom to the Frontline May 07 2020 The definitive leadership guide on safe practices The release of chemicals and other hazardous materials pose significant, potentially catastrophic threats worldwide. An alarming number of such events, all of which are preventable, occur too often. Reducing the frequency of serious incidents is a fundamental responsibility of leadership at all levels, from frontline managers and supervisors to C-suite executives and the board of directors as well. *Process Safety Leadership from the Boardroom to the Frontline* is a practical, authoritative guide that clearly demonstrates how to create a viable culture of safety within an organization, implement and maintain disciplined management systems, and address the risks of process safety deficiencies. The most important factor in any management system is leadership. For chemical process safety management, effective and informed leadership provides direction, reinforces commitment, and drives responsibility. Written by experts from the Center for Chemical Process Safety, the world's largest provider of engineering curriculum materials for process safety, this pragmatic book contains the critical information and guidelines required to lead and manage process safety. Detailed yet accessible chapters examine topics such as strengthening management system accountability, driving operation within constraints, ensuring corporate memory, verifying execution, and more. Designed to be frequently used, shared, and discussed by leadership teams throughout an organization, this indispensable resource: Demonstrates the many ways process safety benefits an organization, based on benchmarking and broad industrial experience Develops skills and expands knowledge needed to drive consistent, reliable process safety performance Describes essential behaviors and actions for leaders to drive excellence in process safety cultures and disciplined management systems Helps establish risk criteria and safeguards for companies Presents new and previously unpublished experiences, approaches, and thinking Written for executives, plant leaders, functional managers, frontline supervisors and also individual contributors, *Process Safety Leadership from the Boardroom to the Frontline* provides a much-needed guide for instituting safe practices within a company. The Center for Chemical Process Safety (CCPS) has been the world leader in developing and disseminating information on process safety management and technology since 1985. The CCPS, an industry technology alliance of the American Institute of Chemical

Engineers (AIChE), has published over 100 books in its process safety guidelines and process safety concepts series, and over 10 training modules through its Safety in Chemical Engineering Education (SACHE) series.

Personal Accountability and POWER Dec 14 2020 Strong safety culture is built upon great communication. Great communicators take full responsibility for their words and actions, even when they fail, and use their power to influence others skillfully. How often do you see people not taking full responsibility or unconsciously misusing their seniority in your company? What is the impact on your workers, your profitability and your safety record? Former-Catholic-priest turned-communication-consultant, Tom Esch, shares his insights into why power is so easy to misuse and how to improve the communication skills of your people.

Freedom and Accountability at Work Aug 29 2019 Peter Koestenbaum and Peter Block offer you a new perspective for viewing the workplace through the lens of philosophy so that you may have a better understanding of how to reclaim your freedom and accountability and encourage the same in others. They provide a radical new approach to your work-a-day life that will bring true meaning and power to your work. Freedom and Accountability at Work offers you the information you need to: * Gain strength and meaning by transforming your thinking on how you view anxiety, doubt, death, and guilt * Find new ways to bring spiritual and ethical values into your workplace * Engage in profound change that will help you overcome cynicism that comes from superficial change * Replace your loss of organizational loyalty and safety with a sense of freedom and accountability "Both Koestenbaum and Block are such passionate men who bring together what we all seek in our work life—meaning, insight, and humanness. Bless them for this book." --Joyce DeShano, board chair, Ascension Health **The Future of Nursing** Jul 29 2019 The Future of Nursing explores how nurses' roles, responsibilities, and education should change significantly to meet the increased demand for care that will be created by health care reform and to advance improvements in America's increasingly complex health system. At more than 3 million in number, nurses make up the single largest segment of the health care work force. They also spend the greatest amount of time in delivering patient care as a profession. Nurses therefore have valuable insights and unique abilities to contribute as partners with other health care professionals in improving the quality and safety of care as envisioned in the Affordable Care Act (ACA) enacted this year. Nurses should be fully engaged with other health professionals and assume leadership roles in redesigning care in the United States. To ensure its members are well-prepared, the profession should institute residency training for nurses, increase the percentage of nurses who attain a bachelor's degree to 80 percent by 2020, and double the number who pursue doctorates. Furthermore, regulatory and institutional obstacles -- including limits on nurses' scope of practice -- should be removed so that the health system can reap the full benefit of nurses' training, skills, and knowledge in patient care. In this book, the Institute of Medicine makes recommendations for an action-oriented blueprint for the future of nursing.

Improving Compliance with Safety Procedures Nov 24 2021 Deliberate breaches, or violations, of safety rules and procedures are a significant cause of many industrial accidents. They can also cause production, quality and maintenance problems. This report outlines practical strategies for reducing the potential for industrial violations. It shows managers how to identify violations by selecting rule sets that have the greatest risk for safety if they are not followed. Management can develop detailed action plans to suit their specific problems on the basis of suggestions offered in the report.

Accountability Jan 27 2022 According to a recent Institute of Medicine report, as many as 98,000 Americans die each year as a result of medical error—a figure higher than deaths from automobile accidents, breast cancer, or AIDS. That astounding number of fatalities does not include the number of those serious mistakes that are grievous and damaging but not fatal. Who can forget the tragic case of 17-year-old J sica Santill n, who died after receiving a heart-lung transplant with an incompatible blood type? What can be done about this? What should be done? How can patients and their families regain a sense of trust in the hospitals and clinicians that care for them? Where do we even begin the discussion? Accountability brings the issue to the table in response to the demand for patient safety and increased accountability regarding medical errors. In an interdisciplinary approach, Virginia Sharpe draws together the insights of patients and families who have suffered harm, institutional leaders galvanized to reform by tragic events in their own hospitals, philosophers, historians, and legal theorists. Many errors can be traced to flaws in complex systems of health care delivery, not flaws in individual performance. How then should we structure responsibility for medical mistakes so that justice for the injured can be achieved alongside the collection of information that can improve systems and prevent future error? Bringing together authoritative voices of family members, health care providers, and scholars—from such disciplines as medical history, economics, health policy, law, philosophy, and theology—this book examines how conventional structures of accountability in law and medical structure (structures paradoxically at odds with justice and safety) should be replaced by more ethically informed federal, state, and institutional policies. Accountability calls for public policy that creates not only systems capable of openness concerning safety and error—but policy that also delivers just compensation and honest and humane treatment to those patients and families who have suffered from harmful medical error.

A Supervisor's Guide to Safety Leadership Feb 02 2020 A safe work place takes a coordinated effort on the part of all employees. Senior leaders establish safety-oriented vision and values, middle managers put into effect safety management systems, procedures, and accountability, and frontline employees complete the work as safely as possible. Frontline supervisors have perhaps the most crucial role; they are the "linchpins" of safety. This book gives supervisors practical tools to improve their safety management and safety leadership.

National Transportation Safety Board May 19 2021

Beyond Safety Accountability Aug 22 2021 Written in an easy-to-read conversational tone, Beyond Safety Accountability explains how to develop an organizational culture that encourages people to be accountable for their work practices and to embrace a higher sense of personal responsibility. The author begins by thoroughly explaining the difference between safety accountability and safety responsibility. He then examines the need of organizations to improve safety performance, discusses why such performance improvement can be achieved through a continuous safety process, as distinguished from a safety program, and provides the practical tools you can use to build personal responsibility in your workplace.

Near-Miss Book Jul 09 2020

Essentials of Environmental Management Apr 17 2021 Over recent years, there has been a rapid expansion in the number of professionals requiring knowledge and skills in environmental management. Today, the Institute of Environmental Management and Assessment (IEMA) has over 15,000 members, while the Institution of Occupational Safety and Health (IOSH) recognises that thousands of its members now cover, health, safety and environment in their everyday remit. Essentials of environmental management provides a comprehensive introduction to the management of environmental issues. Clearly structured and illustrated, the book explains why and how organisations should manage their environmental interactions at both strategic and operational levels. Now in its third edition, Essentials focuses on: The issues and principles underpinning environmental management The principal methods to determine priorities for action The key elements of an effective environmental system based on the 'plan, do, check and act' cycle (including ISO 14001) The main operational controls and approaches to continually improve performance Supply chain issues and environmental considerations Strategic environmental pressures and how to address them, including carbon management strategies How environmental management contributes to wider business concerns, the process of sustainable development and the corporate social responsibility agenda. The authors combine a broad training background with extensive practical experience of environmental management. Essentials provides a user-friendly framework which sets out the key principles and approaches that underpin this ever-growing professional discipline.

Testing, Teaching, and Learning Jun 07 2020 State education departments and school districts face an important challenge in implementing a new law that requires disadvantaged students to be held to the same standards as other students. The new requirements come from provisions of the 1994 reauthorization of Title I, the largest federal effort in precollegiate education, which provides aid to "level the field" for disadvantaged students. Testing, Teaching, and Learning is written to help states and school districts comply with the new law, offering guidance for designing and implementing assessment and accountability systems. This book examines standards-based education reform and reviews the research on student assessment, focusing on the needs of disadvantaged students covered by Title I. With examples of states and districts that have track records in new systems, the committee develops a practical "decision framework" for education officials. The book explores how best to design assessment and accountability systems that support high levels of student learning and to work toward continuous improvement. Testing, Teaching, and Learning will be an important tool for all involved in educating disadvantaged students—state and local administrators and classroom teachers.

The Art of Patient Safety Jan 15 2021 Patient safety is first and foremost the key value of healthcare. Strengthening patient safety requires a proactive patient safety culture. Reacting to incidents is not enough. Accountable and proactive leadership based on risk management, combined with an up-to-date situational picture, is essential. Operational requirements and systemic development alone have not succeeded in bringing about sufficient change in the desired direction. A radical transformation that includes requirements for behaviour is manifestly necessary. The required change is based on a new way of thinking: the art of

patient safety. By following and exploring the path presented in this book, you can develop your patient safety skills to complement your knowledge and expertise.

Corporations, Accountability and International Criminal Law Oct 12 2020 This timely book explores the prospect of prosecuting corporations or individuals within the business world for conduct amounting to international crime. Joanna Kyriakakis surveys the state of the art in the field, highlighting the case for the international criminal justice project to engage more fully with the role industry can play in atrocity. From the post World War II era to contemporary international criminal courts and tribunals and the activities of domestic criminal justice agencies, this book analyses cases and international law reform efforts aimed at accounting for business involvement in international crimes. The major debates and ensuing challenges are examined, arguing that corporate accountability under international criminal law is crucial in achieving the objectives of international criminal justice. Students, practitioners and academics of international criminal law will find this a beneficial read, particularly through its engagement with the key contemporary debate around the extension of international criminal law to business actors. The exploration of how to address the global governance gap and better account for human rights abuses in transnational corporate activity will also make this an invigorating book for business and human rights scholars.

Beyond Safety Accountability Oct 04 2022 Written in an easy-to-read conversational tone, *Beyond Safety Accountability* explains how to develop an organizational culture that encourages people to be accountable for their work practices and to embrace a higher sense of personal responsibility. The author begins by thoroughly explaining the difference between safety accountability and safety responsibility. He then examines the need of organizations to improve safety performance, discusses why such performance improvement can be achieved through a continuous safety process, as distinguished from a safety program, and provides the practical tools you can use to build personal responsibility in your workplace.

Just Culture Nov 05 2022 Building on the success of the 2007 original, Dekker revises, enhances and expands his view of just culture for this second edition, additionally tackling the key issue of how justice is created inside organizations. The goal remains the same: to create an environment where learning and accountability are fairly and constructively balanced. The First Edition of Sidney Dekker's *Just Culture* brought accident accountability and criminalization to a broader audience. It made people question, perhaps for the first time, the nature of personal culpability when organizational accidents occur. Having raised this awareness the author then discovered that while many organizations saw the fairness and value of creating a just culture they really struggled when it came to developing it: What should they do? How should they and their managers respond to incidents, errors, failures that happen on their watch? In this Second Edition, Dekker expands his view of just culture, additionally tackling the key issue of how justice is created inside organizations. The new book is structured quite differently. Chapter One asks, 'what is the right thing to do?' - the basic moral question underpinning the issue. Ensuing chapters demonstrate how determining the 'right thing' really depends on one's viewpoint, and that there is not one 'true story' but several. This naturally leads into the key issue of how justice is established inside organizations and the practical efforts needed to sustain it. The following chapters place just culture and criminalization in a societal context. Finally, the author reflects upon why we tend to blame individual people for systemic failures when in fact we bear collective responsibility. The changes to the text allow the author to explain the core elements of a just culture which he delineated so successfully in the First Edition and to explain how his original ideas have evolved. Dekker also introduces new material on ethics and on caring

Informed Consent and Clinician Accountability Aug 10 2020 This timely book analyses and evaluates ethical and social implications of recent developments in reporting surgeon performance. It contains chapters by leading international specialists in philosophy, bioethics, epidemiology, medical administration, surgery, and law, demonstrating the diversity and complexity of debates about this topic, raising considerations of patient autonomy, accountability, justice, and the quality and safety of medical services. Performance information on individual cardiac surgeons has been publicly available in parts of the US for over a decade. Survival rates for individual cardiac surgeons in the UK have recently been released to the public. This trend is being driven by various factors, including concerns about accountability, patients' rights, quality and safety of medical care, and the need to avoid scandals in medical care. This trend is likely to extend to other countries, to other clinicians, and to professions beyond health care, making this text an essential addition to the literature available.

Just Culture Feb 25 2022 A just culture is a culture of trust, learning and accountability. It is particularly important when an incident has occurred; when something has gone wrong. How do you respond to the people involved? What do you do to minimize the negative impact, and maximize learning? This third edition of Sidney Dekker's extremely successful *Just Culture* offers new material on restorative justice and ideas about why your people may be breaking rules. Supported by extensive case material, you will learn about safety reporting and honest disclosure, about retributive just culture and about the criminalization of human error. Some suspect a just culture means letting people off the hook. Yet they believe they need to remain able to hold people accountable for undesirable performance. In this new edition, Dekker asks you to look at 'accountability' in different ways. One is by asking which rule was broken, who did it, whether that behavior crossed some line, and what the appropriate consequences should be. In this retributive sense, an 'account' is something you get people to pay, or settle. But who will draw that line? And is the process fair? Another way to approach accountability after an incident is to ask who was hurt. To ask what their needs are. And to explore whose obligation it is to meet those needs. People involved in causing the incident may well want to participate in meeting those needs. In this restorative sense, an 'account' is something you get people to tell, and others to listen to. Learn to look at accountability in different ways and your impact on restoring trust, learning and a sense of humanity in your organization could be enormous."

Managing for World Class Safety Sep 10 2020 Despite the extensive literature on safety, few tools have been available to help managers quantitatively assess the level of safety management and the quality of the safety practices in organizations. In his consulting practice, Dr. Jim Stewart, a former executive at DuPont, developed such a method, crafting a safety survey centering on a comprehensive questionnaire for employees at all levels, that reveals the true level of corporate commitment to safety. *Managing for World Class Safety* first describes the model of safety management that underpins the questionnaire and then demonstrates how this innovative procedure illuminates critical intangibles like management commitment, the enforcement of rules, worker involvement, and injury investigation. The central part of this book is the description of research at the University of Toronto that applies the questionnaire in comprehensive research at five of the world's safest companies and five with very poor safety. The questionnaire polled 700 people in the ten companies, "measuring" the level of more than twenty key elements such as: The workers' perception of the priority given to safety The belief that all injuries can be prevented The extent to which line management takes responsibility/accountability for safety How well safety rules are followed and enforced The frequency and quality of safety meetings The level of recognition to reinforce safety excellence In every element, the contrast between the responses from the very safe companies and those from the companies with poor safety was dramatic, clearly depicting where the former succeed and the latter fail By developing quantitative benchmark data, Stewart reasons that it will be easier to convince reluctant management to undertake the fundamental change necessary for a "step change" in their company performance. *Managing for World Class Safety* promises a revolutionary new approach to workplace safety improvement for corporate leaders, safety professionals, and regulators.

Keys to Behavior-Based Safety Jun 27 2019 This book provides a collection of 28 writings from Scott Geller's regular column in "Industrial Safety and Hygiene News," from Geller's associates at Safety Performance Solutions, and from the American Society of Safety Engineers' annual conferences. Organized into seven chapters, these writings examine real-world examples of successful behavior-based safety programs. Readers will discover tips on how to measure safety performance, how to get workers to care about safety, and how to better assess and coach safety performance using specific behavior-based tools. Readers will also find in-depth discussions on achieving a Total Safety Culture using such tools and techniques as actively caring, self-management, behavior-based observation and feedback, improved communication skills, measured safety performance, increased safety leadership, and maximized behavior-based safety efforts.

Competitive Accountability in Academic Life Feb 13 2021 This book considers how a culture of 'competitive accountability' in UK higher education produces multiple tensions, contradictions and paradoxes that are destabilizing and deleterious to the work and identities of academics as research scientists. It suggests the potential of a new discourse of scientific accountability, that frees scientists and their public communities from the absurdities and profligacy of 'performativity' and 'managerial governmentality' encountered in the REF and an impact agenda – the noose of competitive accountability – and a more honest and meaningful public contract.

Food Safety Nov 12 2020

Safety by Objectives Jul 01 2022 *Safety by Objectives* What Gets Measured and Rewarded Gets Done Second Edition Dan Petersen One of the nation's leading consultants in the field of safety management and organizational behavior has updated and expanded this groundbreaking work. Providing new insight into ensuring increased safety in the workplace, no matter what the organizational style of the company, *Safety by Objectives* demonstrates how accountability drives better safety performance. The author shows how to devise, install, operate, and maintain tailor-made accountability systems that will foster a sense of

safety responsibility, first in upper and middle managers and finally throughout the entire organization, thereby reducing on-the-job injuries and illnesses. The Second Edition demonstrates that measuring accident prevention efforts and rewarding effective safety performance are the foundation of any successful safety system. Drawing from modern management concepts, including Total Quality Management, Statistical Process Control, and Management by Objectives, it provides essential guidance on how to * Analyze and understand the corporation's individual culture * Assess current safety systems using audits and perception surveys * Identify the hazards that cause injuries and illnesses * Set safety objectives and evaluate whether they have been met * Establish rewards for meeting safety performance goals * Overcome the pitfalls that traditionally doom accountability systems The key to a flexible and results-producing safety system, Safety by Objectives should be part of the working library of every safety manager, safety engineer, industrial hygienist, and environmental professional.

just-culture-balancing-safety-and-accountability

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